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P.O. BOX 1022 MINNEAPOLIS, MN 55440-1022				ART UNIT	PAPER NUMBER
				2142	
				DATE MAILED: 08/09/200	5

Please find below and/or attached an Office communication concerning this application or proceeding.

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		Application No.	Applicant(s)	
		09/842,025	BU ET AL.	
	Office Action Summary	Examiner	Art Unit	
		Hai V. Nguyen	2142	
Period f	The MAILING DATE of this communication ap or Reply	pears on the cover sheet v	ith the correspondence address	
THE - Extended - If th - If No - Fail Any	IORTENED STATUTORY PERIOD FOR REPL MAILING DATE OF THIS COMMUNICATION. Insions of time may be available under the provisions of 37 CFR 1.7 SIX (6) MONTHS from the mailing date of this communication. For experion of the provision of the provisio	136(a). In no event, however, may a ly within the statutory minimum of th will apply and will expire SIX (6) MO e, cause the application to become A	reply be timely filed irty (30) days will be considered timely. NTHS from the mailing date of this communications BANDONED (35 U.S.C. § 133).	on.
Status				
1)⊠	Responsive to communication(s) filed on 14 J	<u>luly 2005</u> .		
2a)□	This action is FINAL . 2b)⊠ This	s action is non-final.		
3)□	Since this application is in condition for allowa	ince except for formal ma	tters, prosecution as to the merits	is
	closed in accordance with the practice under	Ex parte Quayle, 1935 C.	D. 11, 453 O.G. 213.	
Disposit	ion of Claims			
4)□	Claim(s) 1-41 is/are pending in the application	١.		
_	4a) Of the above claim(s) is/are withdra	wn from consideration.		
· · · · ·	Claim(s) is/are allowed.			
_	Claim(s) <u>1-41</u> is/are rejected.			
7)∐	Claim(s) is/are objected to.			
8)[Claim(s) are subject to restriction and/o	or election requirement.		
Applicat	ion Papers			
-	The specification is objected to by the Examine			
10)	The drawing(s) filed on is/are: a) acc	cepted or b) objected to	by the Examiner.	
	Applicant may not request that any objection to the	drawing(s) be held in abeya	ince. See 37 CFR 1.85(a).	
	Replacement drawing sheet(s) including the correct	ction is required if the drawin	g(s) is objected to. See 37 CFR 1.121	(d).
11)[The oath or declaration is objected to by the E	xaminer. Note the attache	ed Office Action or form PTO-152.	
Priority	under 35 U.S.C. § 119			
	Acknowledgment is made of a claim for foreign All b) Some * c) None of: 1. Certified copies of the priority documen 2. Certified copies of the priority documen 3. Copies of the certified copies of the priority documen	ts have been received. ts have been received in prity documents have bee	Application No	
	application from the International Burea			
*	See the attached detailed Office action for a list	t of the certified copies no	t received.	
Attachmei	nt(s)			
	ce of References Cited (PTO-892)		Summary (PTO-413)	
2) Noti 3) Info	ce of Draftsperson's Patent Drawing Review (PTO-948) mation Disclosure Statement(s) (PTO-1449 or PTO/SB/08		(s)/Mail Date Informal Patent Application (PTO-152)	
intoi Pap	mation Disclosure Statement(s) (PTO-1449 or PTO/SB/08 or No(s)/Mail Date	6) Other:		
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DETAILED ACTION

- 1. This Office Action is in response to the communication received on 14 July 2005.
- 2. Claims 28-41 are new.
- 3. Claims 1-41 are presented for examination.

Response to Arguments

4. Applicant's arguments filed on 14 July 2005 have been fully considered but they are not deemed to be persuasive.

Claim Rejections - 35 USC § 103

- 5. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 6. Claims 1-41 are rejected under 35 U.S.C. 103(a) as being unpatentable over MacNaughton et al. U.S patent no. 5,796,393 in view of Kumar et al. U.S patent no. 6,278,993 B1.
- 7. As to claim 1, MacNaughton discloses a method of retrieving electronic data from a communications system, the method comprising:

establishing a connection between a client system (Fig. 1A, a user or a subscriber with browser 10) and a host system (Fig. 1A, a community server 18) using a first account of a user (MacNaughton, Abstract, col. 1, line 50 - col. 2, line 33); initiating a first communication session over the connection associated with the first account of the user maintained by the host system (MacNaughton, Abstract, col. 1, line

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50 - col. 2, line 33; col. 3, lines 35-61); and however, MacNaughton does not explicitly disclose automatically initiating, over the same connection to the host system, one or more additional communication sessions associated with one or more additional accounts of the user maintained by the host system. Therefore, the artisan would have been motivated to look into the related networking management art for potential methods and apparatus for implementing automatically initiating, over the same connection to the host system, one or more additional communication sessions associated with one or more additional accounts of the user maintained by the host system.

In the same filed of endeavor, Kumar discloses (e.g., extending an on-line internet) automatically initiating, over the same connection to the host system (Kumar, Fig. 1,the host system 15), one or more additional communication sessions (Kumar, WEB pages or destinations) (Kumar, Fig. 2, additional web sites like mybank.com, mystocks.com, myshopping.com, mortgage.com, etc.) associated with one or more additional accounts (Kumar, Fig. 2, additional accounts like mybank account, mystocks account, myshopping account, mortgage account, etc.) of the user maintained by the host system. Kumar also discloses when a user invokes a hyperlink from his personal list, software 35 uses the subscriber's personal information to provide an automatic and transparent log-in function for the subscriber while jumping the subscriber to the subject destination (Kumar, col. 12, lines 9-26). Kumar discloses that an add function enables a user to add additional URL's to list 34. Other ways to add accounts are described above (col. 10, lines 24-40). Kumar also discloses in Fig. 1 that mass repository 29 is used for

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storing subscriber information such as passwords, log-in names, and the like (Kumar, col. 11, lines 9-18). Kumar also discloses that If the subscriber navigates by use of the local browser to a WEB page requiring a secure log-in, such as his/her on-line banking destination, when the subscriber is presented with an input window for ID and Password, the plug in may be activated by a predetermined user input, such as a hot key or right click of the mouse device. The plug-in then accesses, transparently, the Password-All page (which may be cached at the client), and automatically accesses and provides the needed data for log-on, (Kumar, col. 9, lines 9-22). Accordingly, it would have been obvious to one of ordinary skill in the networking art at the time the invention was made to have incorporated Kumar teachings of and transparent log-in function for the subscriber (Kumar, col. 12, lines 9-26) with the teachings of MacNaughton, for the purpose of allowing a user to access a complete list of the user's usual cyberspace destinations or WEB pages or communication sessions, (Kumar, col. 12, lines 9-26). MacNaughton also suggests that the Communities of the present invention may serve as a starting or focal point for Web navigating. The present invention provides a structure for a Web experience and helps users avoid being overwhelmed or overloaded by the complexity of the Web (MacNaughton, col. 4, lines 6-56).

8. As to claim 2, MacNaughton-Kumar discloses accessing electronic data associated with the first account of the user (MacNaughton, Abstract, col. 3, line 8 - col. 4, line 56).

- 9. As to claim 3, MacNaughton-Kumar discloses accessing electronic data associated with the one or more additional accounts of the user (*MacNaughton*, Abstract, col. 3, line 8 col. 4, line 56; Kumar, col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33).
- 10. As to claim 4, MacNaughton-Kumar discloses accessing electronic data associated with the one or more additional accounts of the user (MacNaughton, Abstract, col. 3, line 8 col. 4, line 56; Kumar, col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33).
- 11. As to claim 5, MacNaughton-Kumar discloses, wherein accessing electronic data comprises retrieving email (*MacNaughton, Abstract, col. 3, line 8 col. 4, line 56;*Kumar, col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33).
- 12. As to claim 6, MacNaughton-Kumar discloses, wherein accessing electronic data comprises sending e-mail (*MacNaughton, Abstract, col. 3, line 8 col. 4, line 56; Kumar, col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33*).
- 13. As to claim 7, MacNaughton-Kumar discloses, wherein accessing electronic data comprises downloading one or more files (*Kumar*, col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 10, lines 41-51).
- 14. As to claim 8, MacNaughton-Kumar discloses, wherein accessing electronic data comprises retrieving messages posted on a message board (*MacNaughton, Abstract, col. 3, line 8 col. 4, line 56; Kumar, col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33*).

- 15. As to claim 9, MacNaughton-Kumar discloses, wherein accessing electronic data comprises posting messages to a message board (*MacNaughton, Abstract, col. 3, line 8 col. 4, line 56; Kumar, col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33).*
- 16. As to claim 10, MacNaughton-Kumar discloses wherein the first account and the one or more additional accounts of the user comprise different screen names (MacNaughton, Abstract, col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51).
- 17. As to claim 11, MacNaughton-Kumar discloses, wherein automatically initiating one or more additional communication sessions comprises automatically switching between the different screen names (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51).*
- 18. As to claim 12, MacNaughton-Kumar discloses setting preferences for initiating the first communication session (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5;* col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51).
- 19. As to claim 13, MacNaughton-Kumar discloses, wherein setting preferences comprises scheduling a time to initiate the first communication session (*MacNaughton*, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).

- 20. As to claim 14, MacNaughton-Kumar discloses setting preferences for initiating the one or more additional communications sessions (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).*
- 21. As to claim 15, MacNaughton-Kumar discloses, wherein setting preferences comprises scheduling a time to automatically initiate the one or more: additional communications session (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).*
- 22. As to claim 16, MacNaughton-Kumar discloses setting different preferences for initiating the first communication session and for initiating the one or more additional communication sessions (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).*
- 23. As to claim 17, MacNaughton-Kumar discloses, wherein the first communication session is initiated automatically (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 3; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).*
- 24. As to claim 18, MacNaughton-Kumar discloses running the first communication session and the one or more additional communication sessions in parallel (MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56;

Kumar, Fig. 2; col. 4, line 14 – col. 5, line 12; col. 8, line 11 – col. 9, line 33; col. 9, line 59 - col. 10, line 51; col. 12, lines 9-44).

- 25. As to claim 19, MacNaughton-Kumar discloses, wherein the user comprises a single member of an online service (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).*
- 26. As to claim 20, MacNaughton-Kumar discloses, wherein the user comprises multiple members of the online service (*MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).*
- 27. As to claim 21, MacNaughton-Kumar discloses, wherein the multiple members are related (MacNaughton, Abstract, col. 2, line 50 col. 3, line 5; col. 3, line 8 col. 4, line 56; Kumar, Fig. 2; col. 4, line 14 col. 5, line 12; col. 8, line 11 col. 9, line 33; col. 9, line 59 col. 10, line 51; col. 12, lines 9-44).
- 28. Claim 22 is corresponding computer readable medium claim of claim 1; therefore, it is rejected under the same rationale as in claim 1.
- 29. Claims 23-26 are similar limitations of claims 3, 5, 7, 10, 11; therefore, they are rejected under the same rationale as in claims 3, 5, 7, 10, 11.
- 30. Claim 27 is corresponding apparatus claim of claim 1; therefore, it is rejected under the same rationale as in claim 1.
- 31. As to claim 28, MacNaughton-Kumar discloses, wherein automatically initiating comprises automatically initiating, over the same connection to the host system, one or

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more additional communication sessions associated with one or more additional accounts of the user maintained by the host system in response to a preference set by the user prior to initiation of the one or more additional communication sessions (Kumar, a subscribing user operating an Internet-capable appliance, such as appliance 17, connects to Password-All Portal system 11 hosted by ISP 15, and thereby gains access to a personalized, interactive WEB page, which in turn provides access to any one of a number of servers on Internet 13 such as servers 23, 25, and 27, without being required to enter additional passwords or codes" (col. 6, line 64 – col. 7, line 5)).

32. As to claim 29, MacNaughton-Kumar discloses, wherein automatically initiating comprises automatically initiating, over the same connection to the host system, one or more additional communication sessions between the client system and the host system associated with one or more additional accounts of the user maintained by the host system (Kumar, ISP 145 is provided within PSTN 143 and is adapted to perform Internet-access services as known in the art. ISP 145 comprises a modern bank 171, represented herein by a single modern icon, and an Internet connection server 169 adapted to connect subscribers to Internet 141. Connection server 169 is illustrated as having connection to Internet backbone 157 by an Internet access line 167. Access line 167 may be any suitable connection means known in the art for maintaining Internet connectivity for a plurality of users accessing Internet 141 through server 169 (Kumar col. 21, lines 1-10; col. 9, lines 9-22; col. 10, lines 24-40; col. 11, lines 9-18, col. 12, lines 9-26)).

- 33. As to claim 30, MacNaughton-Kumar discloses, wherein authentication information associated with the one or more additional accounts of the user may be used to enable access to the host system (*Kumar, col. 8, lines 11-27*).
- 34. As to claim 31, MacNaughton-Kumar discloses, wherein authentication information associated with each of the one or more additional accounts of the user may be used to enable access to the host system (*Kumar, col. 8, lines 11-27*).
- 35. As to claim 32, MacNaughton-Kumar discloses, wherein authentication information associated with the first account and at least one of the one or more additional accounts of the user may be used to enable access to the host system (Kumar, col. 8, lines 11-27).
- 36. As to claim 33, MacNaughton-Kumar discloses, wherein establishing the connection between a client system and the host system and initiating a first communication session over the connection associated with the first account of the user occur automatically and without user manipulation (*Kumar*, a subscribing user operating an Internet-capable appliance, such as appliance 17, connects to Password-All Portal system 11 hosted by ISP 15, and thereby gains access to a personalized, interactive WEB page, which in turn provides access to any one of a number of servers on Internet 13 such as servers 23, 25, and 27, without being required to enter additional passwords or codes" (col. 6, line 64 col. 7, line 5).
- 37. As to claim 34, MacNaughton-Kumar discloses, wherein automatically initiating, over the same connection to the host system, one or more additional communication sessions associated with one or more additional accounts of the user maintained by the

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host system occurs automatically and without user manipulation (*Kumar, a subscribing user operating an Internet-capable appliance, such as appliance 17, connects to Password-All Portal system 11 hosted by ISP 15, and thereby gains access to a personalized, interactive WEB page, which in turn provides access to any one of a number of servers on Internet 13 such as servers 23, 25, and 27, without being required to enter additional passwords or codes" (col. 6, line 64 – col. 7, line 5).*

- 38. As to claim 35, MacNaughton-Kumar discloses, automatically synchronizing data (Kumar, updating to the service) related to the first account of the user or the one or more additional accounts of the user wherein, prior to synchronization, the data related to the first account of the user or the one or more additional accounts of the user was stored on only one of the client system or the host system (Kumar, companies hosting WEB pages automatically provide their site logics and any logic updates to the service by virtue of an agreement between the service and the WEB hosts, col. 17, lines 2-5).
- 39. As to claim 36, MacNaughton-Kumar discloses wherein synchronizing data comprises one or more of sending an e-mail message written using the client system when the client system was not connected to the host system, retrieving from the host system an unread e-mail message, posting a message to a newsgroup or message board that was written using the client system when the client system was not connected to the host system, and retrieving from the host system a message to a newsgroup or message board (MacNaughton, col. 1, lines 36-49).

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- 40. As to claim 37, MacNaughton-Kumar discloses, wherein automatically synchronizing data related to each of several accounts associated with the user (col. 17, lines 2-5).
- 41. As to claim 38 MacNaughton-Kumar discloses, wherein: the host system is a network access service provider (*Kumar, Portal Service Provider*) that provides network access service to enable the user to access systems other than the host system, the first account of the user corresponds to a first e-mail account of the user provided by the host system, and one of the one or more additional accounts of the user corresponds to an additional e-mail account provided by the host system (*Kumar, col. 16, lines 10-25*).
- 42. As to claim 39, MacNaughton-Kumar discloses, wherein, the host system (Kumar, Fig. 1, the ISP 15) is a network access service provider that provides network access service to enable the user to access systems (Fig. 1, online banking system 23, online investment system 2\(\frac{1}{2}\), online travel system 27) other than the host system, the first account (Fig. 1, user account with Portal 35) of the user corresponds to a first screen name (Kumar, Fig. 2, personalized page) for an instant messaging service provided by the host system, and one of the one or more additional accounts (Fig. 2, online banking account) of the user corresponds to an additional screen name (Mybank home page, or mystocks web page) for the instant messaging service provided by the host system (Kumar, col. 16, lines 10-25).
- 43. As to claim 40, MacNaughton-Kumar discloses wherein:

the host system is a network access service provider that provides network access service to enable the user to access systems other than the host system, one of

the first account of the user or at least one of the one or more additional accounts of the user corresponds to a screen name for an instant messaging service provided by the host system, and other of the first account of the user or the at least one of the one or more additional accounts of the user correspond to an e-mail account provided by the host system (*Kumar, col. 16, lines 10-25*).

44. As to claim 41, MacNaughton-Kumar discloses, wherein automatically initiating comprises automatically initiating, over the same connection to the host system, at least one of the one or more additional communication sessions associated with one or more additional accounts of the user maintained by the host system when the user is not present at the client system (*Kumar, col. 6, line 64 – col. 7, line 5*).

Response to Arguments

- 45. Applicant's arguments filed 14 July 2005 have been fully considered but they are not deemed to be persuasive.
- 46. In the remark, Applicant argued in substance that

Point (A), the prior art does not disclose, "automatically initiating, over the same connection to the host system, one or more additional communication sessions associated with one or more additional accounts of the user maintained by the host system" as in the amended claims 1, 22, 27.

As to point (A), Kumar discloses, "automatically initiating over the same connection to the host system (the Password-All Internet Portal System hosted by ISP 15), one or more additional communication sessions (Kumar, Fig. 2, additional web

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sites like mybank.com, mystocks.com, myshopping.com, mortgage.com, etc.) associated with one or more additional accounts (Kumar, Fig. 2, additional accounts like mybank account, mystocks account, myshopping account, mortgage account, etc.) of the user (Kumar, Fig. 2, additional web sites like mybank.com, mystocks.com, myshopping.com, mortgage.com, etc.) maintained by the host system. Kumar discloses that the application lists the user's URL's in the form of hyperlinks such that a user may click on a hyperlink and navigate to the page wherein log-in, if required, is automatic, and transparent to the user (col. 2, lines 30-37). Kumar also discloses when a user invokes a hyperlink from his personal list, software 35 uses the subscriber's personal information to provide an automatic and transparent log-in function for the subscriber while jumping the subscriber to the subject destination (Kumar, col. 12, lines 9-26)". Kumar also discloses, "a subscribing user operating an Internet-capable appliance, such as appliance 17, connects to Password-All Portal system 11 hosted by ISP 15, and thereby gains access to a personalized, interactive WEB page, which in turn provides access to any one of a number of servers on Internet 13 such as servers 23, 25, and 27, without being required to enter additional passwords or codes" (col. 6, line 64 - col. 7, line 5). Kumar also discloses, "ISP 145 is provided within PSTN 143 and is adapted to perform Internet-access services as known in the art. ISP 145 comprises a modem bank 171, represented herein by a single modem icon, and an Internet connection server 169 adapted to connect subscribers to Internet 141. Connection server 169 is illustrated as having connection to Internet backbone 157 by an Internet access line 167. Access line 167 may be any suitable connection means

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known in the art for maintaining Internet connectivity for a plurality of users accessing Internet 141 through server 169 (col. 21, lines 1-10)".

Point (B), the prior art does not disclose that, the host system is a network access service provider that provides network access service to enable the user to access systems other than the host system, the first account of the user corresponds to a first screen name for an instant messaging service provided by the host system, and one of the one or more additional accounts of the user corresponds to an additional screen name for the instant messaging service provided by the host system in claim 39.

As to point B, Kumar discloses that the host system (*Kumar*, *Fig. 1*, *the ISP 15*) is a network access service provider that provides network access service to enable the user to access systems (*Fig. 1*, *online banking system 23*, *online investment system 2\text{\text{57}}*, *online travel system 27*) other than the host system, the first account (*Fig. 1*, *user account with Portal 35*) of the user corresponds to a first screen name (Kumar, Fig. 2, personalized page) for an instant messaging service provided by the host system, and one of the one or more additional accounts (*Fig. 2*, *online banking account*) of the user corresponds to an additional screen name (*Mybank home page*) for the instant messaging service provided by the host system (*Kumar*, *col. 16*, *lines 10-25*).

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Hai V. Nguyen whose telephone number is 571-272-3901. The examiner can normally be reached on 6:00-3:30 Mon-Fri.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Andrew Caldwell can be reached on 571-272-3868. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Hai V. Nguyen Examiner Art Unit 2142 KAMINI SHAH PRIMARY EXAMINER